

Some FAQs and facts about



Please read

1. Q: What is the procedure for the registration?

A: The Application for medical device registration must be done via online. The system for online registration is called Medical Device Centralised Online Application System (MedC@St).
<http://www.mdb.gov.my/medcast/login/>

The Manual on how to register medical device is provided on our website.
<http://www.mdb.gov.my/mdb/documents/MeDCAStINFO.pdf>

2. Q: Can we use the same Username and password of MeDVER to register in MedC@St?

A: MeDC@St is totally new system and not integrated with MeDVer. You can use any Username and password when you create the MeDC@St account.

3. Q: Does the information captured in MeDVER will be transferred to MedC@St?

A: Since MeDVeR is the voluntary registration, the requirements in MeDVeR are not according to the Act 737 and its Regulation. Therefore, no information in MeDVeR is transferred to MeDC@St. Applicants need to start their application from the beginning by creating MeDC@St account.

4. Q: How can we follow up with the previous products registered in MeDVER?

A: MeDVeR is already ceased to operate. No information that has been entered in MeDVeR will be used.

5. Q: I had unintentionally entered wrong email address when I create a MeDC@St account, what should I do?

A: Please email your problem your together with your MeDC@St account details; i.e. Business Registration number and the correct email address to medcast@mdb.gov.my. Our IT team will assist you.

6. Q: My company is carrying a few different brands of medical devices. How can i list them all?

A: You can download the template in Excel format which is provided in MeDC@St and upload it again at the supporting document column

7. Q: If the person responsible for the establishment and contact person is the same, should I enter twice? Does the Letter of Authorisation to authorise the contact person required?

A: Firstly, fill up the responsible person section. At the contact person section, tick at the box (as same as responsible person of the establishment). All the information from responsible person of the establishment will automatically retrieved to contact person section. Letter of authorisation to authorise the contact person is not required if responsible and contact person is the same.

8. Q: I have created MeDC@St account. Do i need to apply for Establishment Licence, Medical Device Registration or both?

A: All establishments, which are Manufacturer, Authorised Representative, Importer and distributor must apply for Establishment Licence. Only Manufacturer and Authorised Representative need to apply for Medical Device Registration

9. Q: Can I pay the fee online?

A : Currently, BANK Draft is only accepted

10. Q: Where can I find Submission ID number to write on the back of Bank Draft

A: You can find the Submission ID number at your Payment Advice Slip and the number must be written behind the bank draft during the payment

11. Q: Whose ID number should I write at the back of the bank draft?

A: The contact person ID is the IC or passport number that registered in Establishment Licencing application.